



ReSound GN

Quick guide to the ReSound Smart™ app for Android



Introduction to ReSound Smart™ Hearing aids

WHICH RESOUND HEARING AIDS ARE RESOUND SMART HEARING™ AIDS?

It is important that your hearing aids are updated with the latest firmware version to work with the Android app. If you need an updated firmware version your hearing care professional can help.



ReSound LiNX2™



ReSound LiNX™
ReSound LiNX TS™



ReSound ENZO2™
ReSound ENZO™



ReSound Up Smart™

Android devices that work with ReSound Smart™ Hearing aids

ReSound Smart Hearing aids support some of the most popular Android mobile phones:

- Samsung Galaxy S7
- Samsung Galaxy S7 Edge
- Samsung Galaxy S6
- Samsung Galaxy S6 Edge
- Samsung Galaxy S5
- Samsung Galaxy S4
- Samsung Galaxy Note 4
- Samsung Galaxy Note 5

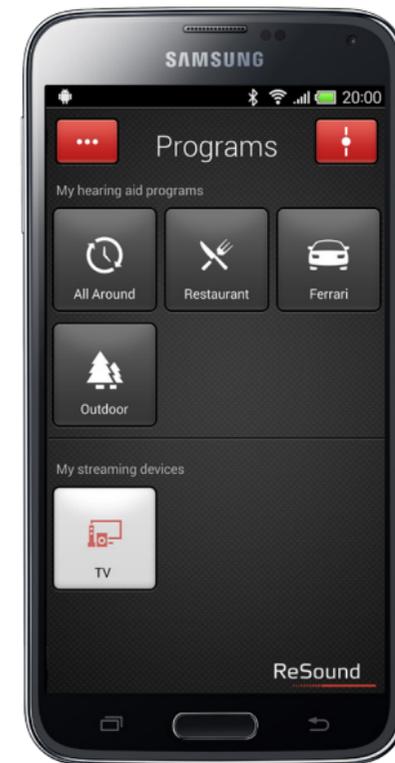
We recommend that your Android mobile device is running the recommended Android OS version 5.0 – Lollipop or later versions. Some of the models will work with earlier Android OS versions such as Android OS 4.4.2-4.4.4 – KitKat.

The app is also compatible with sub variations of the main models such as Samsung Galaxy S5 mini, Samsung Galaxy S6 Plus*.

As we are continuously making more Android devices compatible, please consult the Smart app website for up-to-date compatibility information: www.resound.com/compatibility

Make sure to have an updated version of the app on your mobile phone.

* Some Android mobile phones might not be completely compatible





Smart control and personalization with the ReSound Smart™ app

The ReSound Smart app puts basic controls and more advanced features at your fingertips so you can personalize your hearing experience.

The ReSound Smart app is the first hearing aid app with a direct connection between your hearing aids and Android phone.

WHAT CAN THE RESOUND SMART™ APP DO?

- Adjust volume settings on your hearing aids
- Adjust volume of your ReSound streaming accessory separately
- Adjust speech focus as well as comfort in noise and wind with Sound Enhancer*
- Tinnitus manager: Adjustment of sound variation and frequency of the Tinnitus Sound Generator. Selection of Nature Sounds**
- Change manual and streamer programs
- Adjust treble and bass to your preferences
- Save your preferred settings as a Favorite – with or without tagging a location
- See battery and connection status
- Get inspiration and personalized information about your hearing aid
- Help locate lost or misplaced hearing aids

WHERE CAN I FIND THE RESOUND SMART™ APP?



You can download the ReSound Smart app for free on Google Play.

- Go to Play Store on your Android phone and search for ReSound and Smart
- Tap on **Install**, then **Accept** so the app can access certain features on your phone such as Bluetooth
- Your phone will now install the app
- When installation is complete, tap on **Open** to start up your ReSound Smart app

For more information, please visit resound.com/smartapp

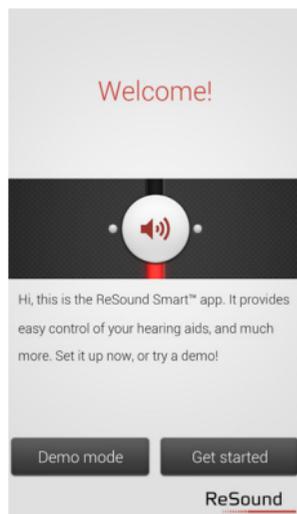
* For selected programs in ReSound LINX² 9 and ReSound ENZO² 9 only

** Features available in ReSound LINX² and ReSound ENZO² if enabled by your hearing care professional

Pair with your Android phone

HOW TO PAIR YOUR SMART HEARING™ AID TO YOUR ANDROID PHONE

Insert a fresh battery in your ReSound Smart Hearing aid.
Keep the battery door open so the hearing aid cannot power up.

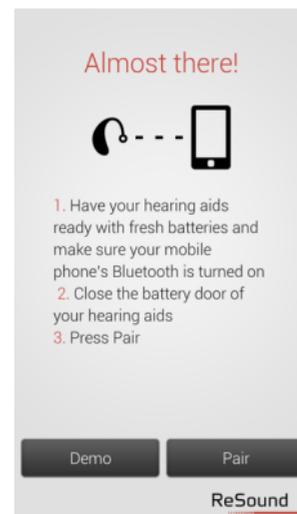


Open the ReSound Smart app on your phone.

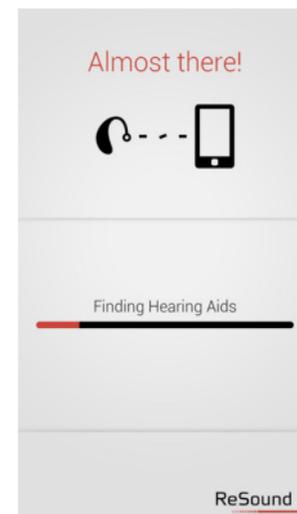
You can start the pairing right away. If you would like to watch a demonstration of the app, press **Demo**.



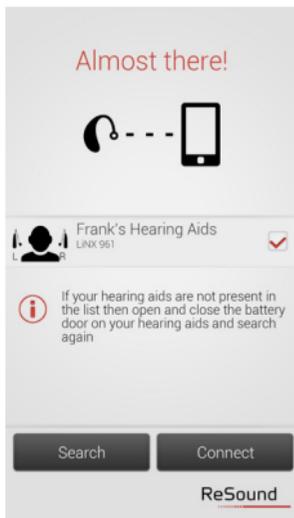
Check that your hearing aids are in the list of compatible products. Press **OK**.



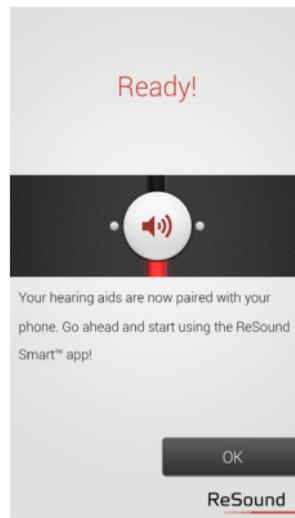
Close the battery door of the hearing aids and press **Pair**.



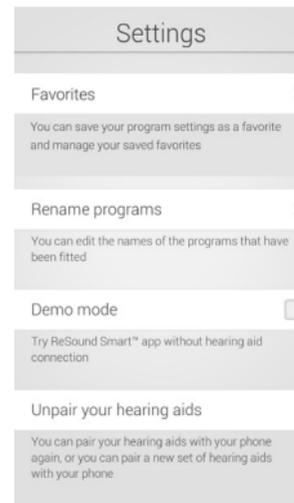
The app will search for nearby hearing aids.



Select your hearing aids and press the **Connect** button. If no hearing aids are found, you can try searching for hearing aids again by pressing **Search**.



The phone will now connect to your hearing aids, and you are ready to use the app.



Unpairing your hearing aids
Follow these steps if you want to unpair your hearing aids so you can pair to different ReSound Smart Hearing aids, for example.

Go to the app Settings and select **Unpair your hearing aids**. Tap on **Unpair** in the pop-up notification and the hearing aids will be unpaired.

How to re-connect your hearing aids to your Android phone

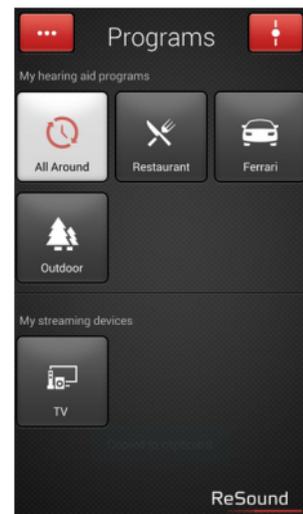
When your hearing aids are out of range, or you turn them or your Android phone off, they will no longer be connected. When the hearing aids come into range again, or you turn them or your phone back on, they will take a few seconds to automatically reconnect.

TIP WANT TO ACTIVATE UNPAIRED HEARING AIDS?

Once a hearing aid is unpaired, you will need to follow the steps on page 6 to pair it with your hearing aids again.

RESOUND SMART™ APP OVERVIEW

The app has two main screens: Volume control and Program selection. You can simply slide from one screen to the other, or use the navigation buttons. There is also a main menu button which gives you access to additional app functions.



Program selection



Tap this button when you are on the Programs page to return to the Volume control page.



Tap the More options button to open a window which gives you access to advanced functions.



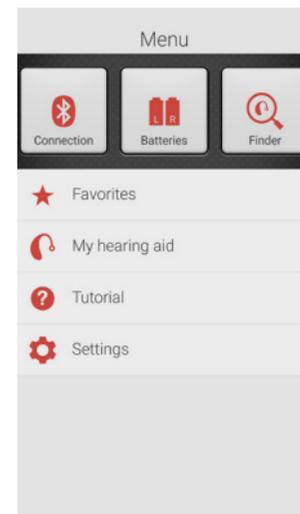
Volume control



Tap this to go to the Programs page.



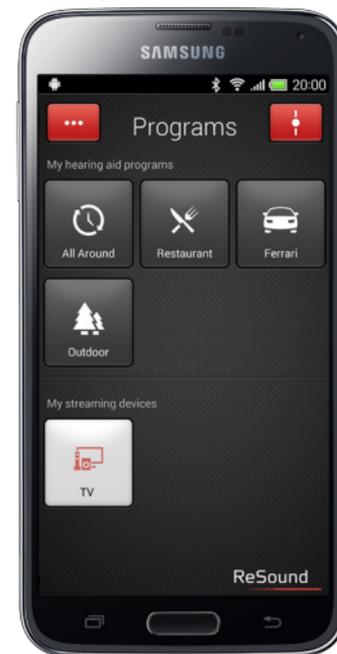
Tap this to go to the main menu page for extra functions.



Main menu for extra functions



Additional app function include:
Connection status
Battery status
Finder
Favorites
My hearing aid
App tutorial and settings



You can use your phone's back hard key to go back to the previous screen.

ADJUST VOLUME SETTINGS



Combined volume control



Slide the volume slider up to raise and down to lower the volume of the hearing aids.



Tap the mute button beneath the volume slider to mute the hearing aids, and tap again to unmute.



Independent volume control



Use the pinch gesture to switch between combined and independent hearing aid volume control.



Or tap the toggle button at the bottom of the screen.

STREAMER VOLUME CONTROL



Streamer device volume



When a streamer device program is selected, you can adjust the streaming volume separately with the orange volume slider.

Hearing aid volume



You can still mute or adjust the volume of the hearing aids without affecting the volume of the audio you are streaming.



Independent volume control

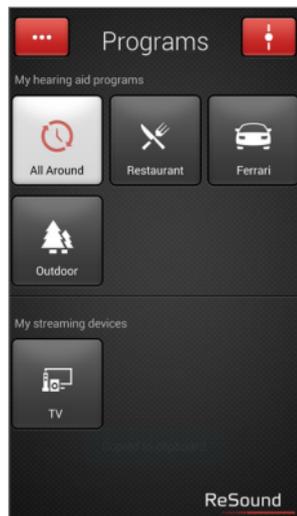


You can adjust the volume of left and right hearing aids independently. Switch between combined and independent volume control with the pinch gesture or tap the toggle button at the bottom of the screen.

TIP HOW DO I RESET THE VOLUME?

To reset the volume to its default position, align the slider with the white dots.

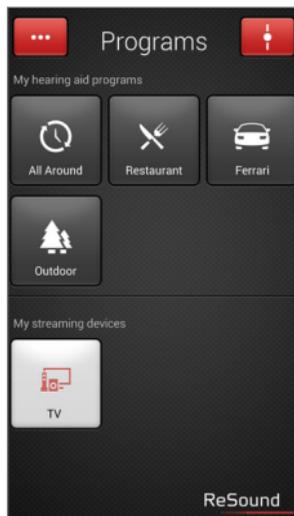
CHANGE PROGRAMS



Manual program change



Tap the buttons to choose one of up to four different hearing aid programs that have been optimized for particular hearing situations. Each program has its own icon to help you choose.

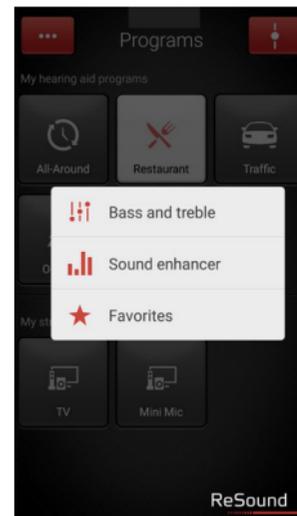


Streaming device change



Tap a streaming device button to activate streaming from a ReSound Unite™ device such as a ReSound Unite™ TV streamer 2.

ADJUST BASS AND TREBLE



More options

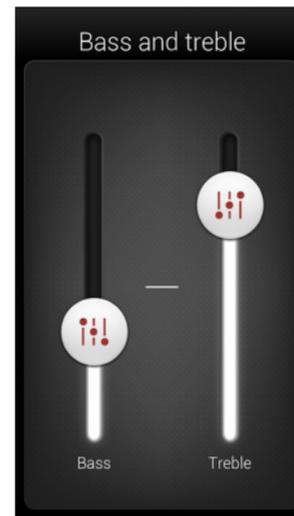


The red More options button at the top left opens a pop-up menu with options that give you more advanced control and personalization of your hearing experience.

The bass and treble option



You can adjust the bass and treble of all incoming sound.



Adjusting bass and treble



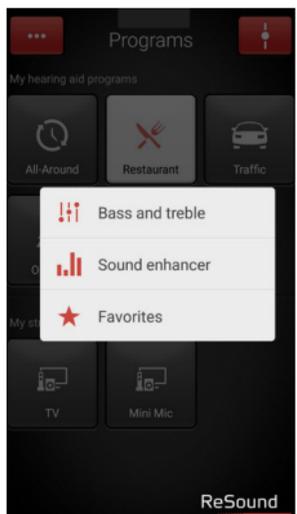
Add or cut bass and treble from sounds by moving the sliders up or down.

TIP CAN I SAVE MY SETTINGS?

When you find bass and treble settings you like, you can save them as Favorites. If you are wearing ReSound LiNX² or ReSound ENZO² the adjustments will remain until you reboot your hearing aids (opening and closing the battery doors).

SOUND ENHANCER: PERSONALIZE YOUR SOUND

Sound Enhancer will appear in the **More options** pop-up menu if it is available for one or more of the programs set by your hearing care professional.

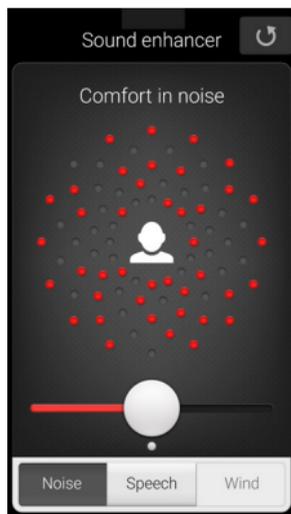


All adjustments are made by moving the slider or tapping the graphic.

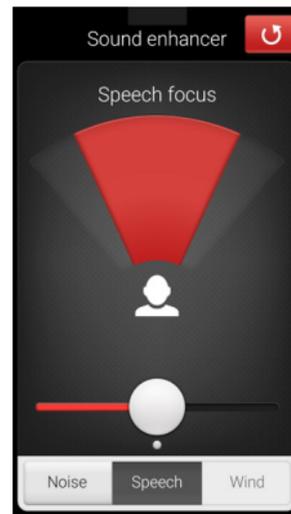


To return to the fitted settings of the program after adjustments, tap Undo.

The tactile tabs at the bottom of your screen represent the Sound Enhancer features available to you.

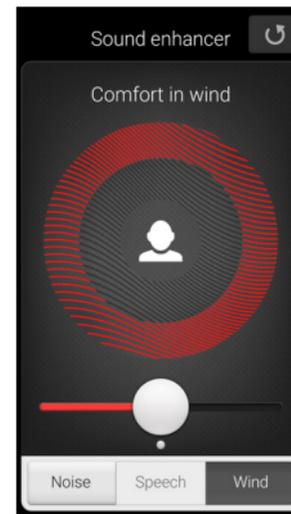


Comfort in Noise
Adjust the level of noise reduction from full awareness of surroundings to focused hearing comfort.



Speech Focus
Choose exactly what to listen to by adjusting the focus of the beam.

When the hearing aids are set to automatic focus, adjusting Speech Focus will switch them to manual setting. To return to automatic use the Undo button.



Comfort in Wind
Reduce wind noise for maximum listening comfort in windy situations.

TIP EXPLORE YOUR FAVORITE SETTINGS

Save your Sound Enhancer settings as Favorites and show them to your hearing care professional at your next fitting.

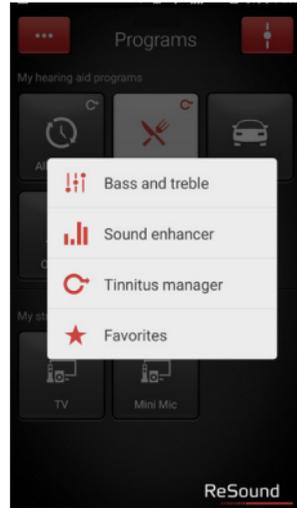
TIP OPTIMIZE SPEECH FOCUS

When adjusting Speech Focus, also try the Comfort in Noise for maximum effect.

TINNITUS MANAGER

The Tinnitus Manager will be available for you in the app if the Tinnitus Sound Generator (TSG) has been enabled in one or more of your fitted programs. A small icon will appear on program buttons where you have the TSG fitted. If you go to the More options menu from one of those programs, you will see the Tinnitus Manager available.

WHAT YOU WILL HAVE ACCESS TO IN THE APP



You will find the Tinnitus Manager in the More menu.

If you have a program fit with white noise



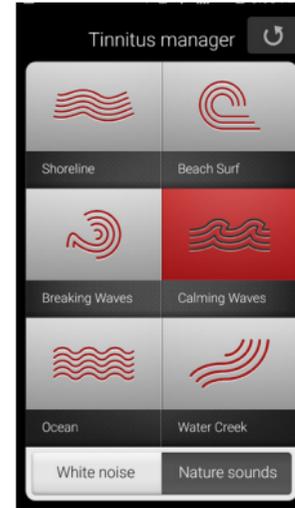
Sound variation

Adjust the variation of the white noise sound input by tapping the buttons towards the top.

Pitch

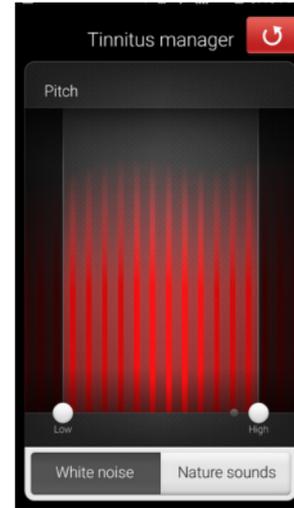
Adjust the frequency shaping (Pitch) by moving the two sliders left and right.

If you have a program fit with a Nature Sound™



Nature Sounds

Choose between one of the six new Nature Sounds in the hearing aid.



Activate white noise

You can also activate the white noise sound input and adjust the Pitch.

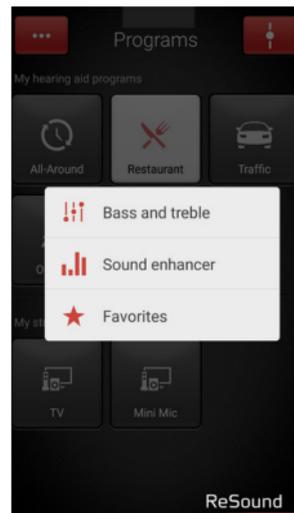


To return to the fitted settings of the program after adjustments, tap Undo.

TIP EXPLORE YOUR FAVORITE SETTINGS

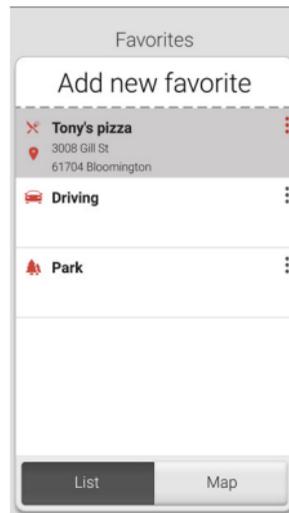
Save your Tinnitus Manager settings as Favorites and show them to your hearing care professional at your next fitting.

FAVORITES



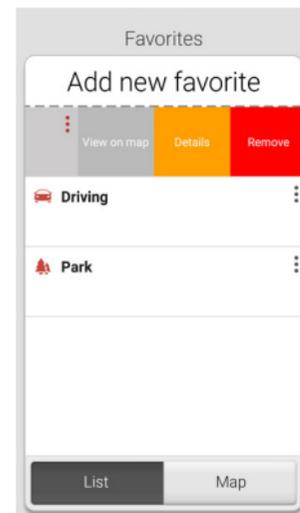
Add a Favorite

You can save your preferred volume, bass and treble, Sound Enhancer and Tinnitus Manager settings as Favorites. You can also choose to attach a Favorite to a location and have your hearing aids change automatically when you enter that location.



Overview of Favorites

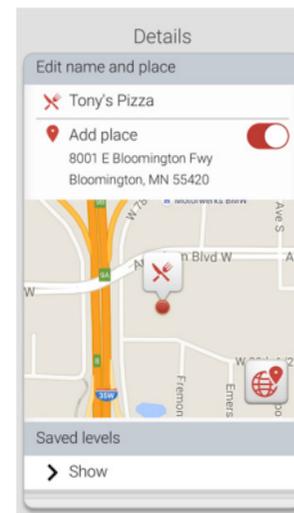
In the Favorites list, you can create a new Favorite by pressing **Add new favorite**, and activate an existing Favorite by tapping on its name. You can also switch between list view and map view.



Additional Favorites options

By swiping left on a Favorite you can choose from the following options:

- View on map (if a location has been added)
- Details
- Remove



Details of your Favorites

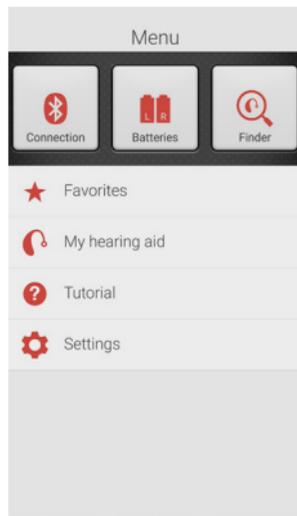
In the details view, you can edit the name of the Favorite and add/remove a location. You can also view the saved volume, bass/treble preferences and Sound Enhancer features.

TIP YOU CAN ALSO ACCESS THE FAVORITES LIST FROM THE MAIN MENU.

TIP CAN I EDIT FAVORITES WITHOUT LOSING MY SETTINGS?

If you select a Favorite and tweak settings such as the volume or bass and treble, you can save your changes as a new Favorite.

FINDER: SEARCH FOR MISLAID HEARING AIDS



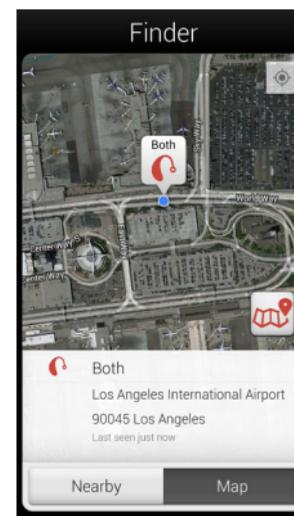
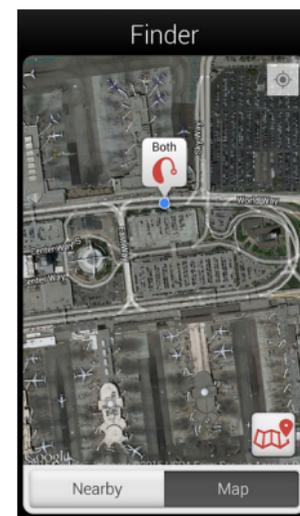
Finder

Use the Finder to search for mislaid hearing aids.

Nearby search

If the app detects the hearing aids nearby, it will go into **Nearby** mode. As you walk around, the red bars will show you if you are getting closer or farther away from your hearing aids.

The hearing aids must be on to use this feature.



Distance search

If the app does not detect the hearing aids nearby, it will switch to **Map** view and display the place on the map where they were last connected to the app.



Satellite view

Tap this button to switch to satellite view. Tap the button again to return to map view.

Last location

Tap the callout to see the address and time the hearing aids were last detected.

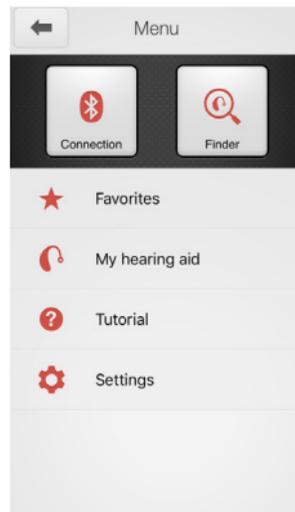
ADDITIONAL APP OPTIONS

Information and inspiration for you and your hearing aids



My hearing aid

This section will provide inspiration and information about your Smart Hearing aids.

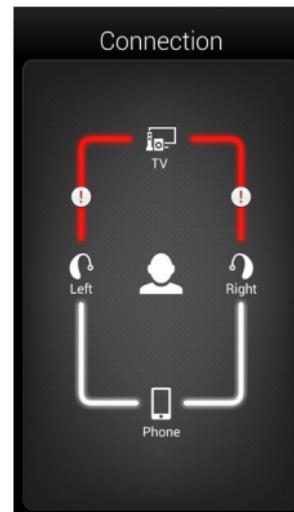
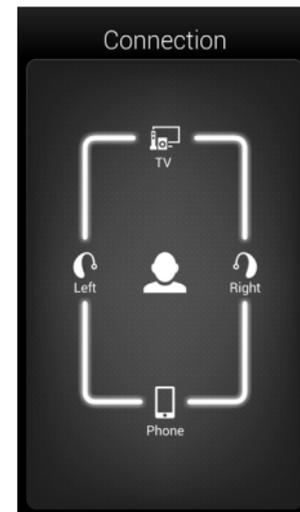


Battery status

A low-battery warning is displayed on the connection button and also next to the hearing aids in the connection status. The small red battery icon indicates if one or both hearing aids are running on a low battery level. The warning indicator will disappear when the batteries are exchanged for new ones.



CONNECTION STATUS



Check your connections

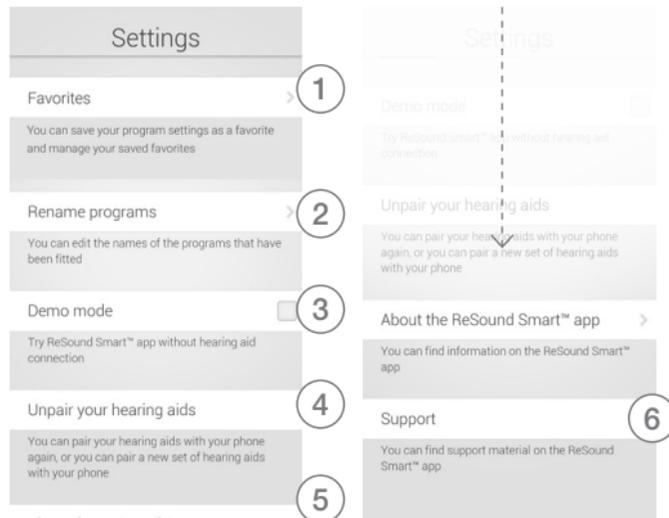
Shows the connection status between your hearing aids, streamer device and Android device.

The red line with an exclamation mark means the connection is missing or broken.

TIP WHAT IF I LOSE A CONNECTION?

When a connection is lost, press the exclamation mark to receive guidance on how to re-establish the connection. It is a good idea to check that your hearing aids are powered on, are within phone range and have enough battery charge. You can also turn Bluetooth off and on your mobile phone or open and close the hearing aid battery door if connection is not re-established straight away.

APP SETTINGS



Settings

The app settings enable adjustments to specific features of the ReSound Smart™ app.

1. Remove all Favorites at once
2. Rename programs
3. Demo mode
4. Unpair your hearing aids
5. Background information about the ReSound Smart app
6. Guide to support material





Stream sound to your ReSound Smart™ hearing aids

STREAM FROM YOUR ANDROID PHONE TO YOUR RESOUND SMART HEARING™ AIDS USING THE RESOUND PHONE CLIP+

When paired and connected to the ReSound Phone Clip+, your Smart Hearing aids can stream stereo sound from your Android phone.

Simply open a media player on your phone and press play. Your hearing aids will switch to the streaming program and after a few seconds you will hear audio.

PAIRING YOUR RESOUND PHONE CLIP+ WITH YOUR ANDROID PHONE

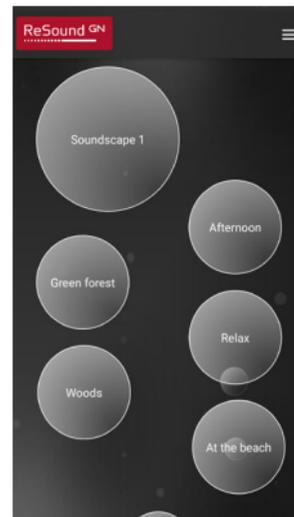
- Go to the phone settings and make sure that Bluetooth is turned on
- Turn on the Phone Clip+, remove the silver cap, and locate the small blue Bluetooth pairing button
- Tap the button once to activate Bluetooth pairing mode. The LED indicator will turn blue and the Phone Clip+ will be in Bluetooth pairing mode for 2 minutes
- After a few seconds, select Hearing Aid Phone from the list of available Bluetooth devices on your phone
- If asked for a passcode, enter 0000 (four zeros) and then select Headset

PAIRING YOUR RESOUND PHONE CLIP+ TO YOUR HEARING AIDS

- Open the hearing-aid battery door
 - Turn on the Phone Clip+, remove the silver cap, and locate the small white hearing aid pairing button
 - Tap the button to activate the hearing aid pairing mode. The LED will blink yellow every 2 seconds and the Phone Clip+ will be in pairing mode for 20 seconds
 - Close the battery doors on your hearing aids
- For further information about the ReSound Phone Clip+ refer to the user guide, instruction video or visit www.resound.com/wirelessconnectivity



Try more apps from ReSound



ReSound Relief™

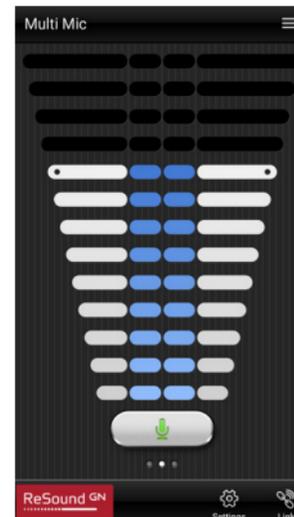


If you suffer from tinnitus, you might like to try the ReSound Relief app*.

It combines relaxing sounds and exercises that aim to help you find relief from tinnitus.

www.resound.com/reliefapp

* Dependent on local availability



ReSound Control™



If your hearing aids and/or smart phone is not compatible with the ReSound Smart app, use the ReSound Control app* with ReSound wireless hearing aids and a Phone Clip+.

www.resound.com/control

ReSound helps people rediscover hearing with hearing solutions that emulate the function of the natural ear. Our aim is to give you the opportunity to live a rich, active and fulfilling life unaffected by hearing loss.

For more information and support for the ReSound Smart™ app see the Android app user guide or visit www.resound.com/smartapp

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